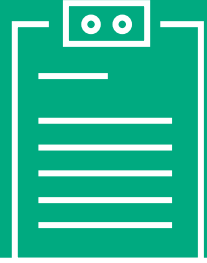




RECONSIDERATIONS AND APPEALS

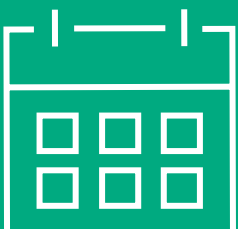
What can I do if the Claims Administrator assessed my claim at a lower level?

Step 1



To challenge a lower level assessment decision, you must submit a “*Reconsideration*” *Decision Form* to the Claims Administrator.

Step 2



You have 120 days from the date you receive the Claims Administrator’s notice regarding the level assessment to request reconsideration of the decision.

Step 3



Where applicable, you also have the opportunity to provide supporting information/documentation in relation to your level reconsideration request.

Step 4



If following the reconsideration by the Claims Administrator, you are still unsatisfied with the level assessment, you can request that your claim be reviewed by the Independent Assessor (Appeal).

If you are considering requesting a reconsideration or an appeal, please call Class Counsel for assistance at 1 (844) 539-3815.